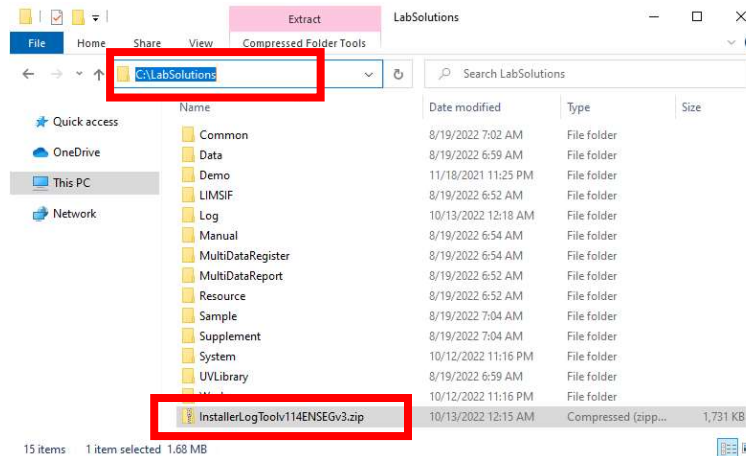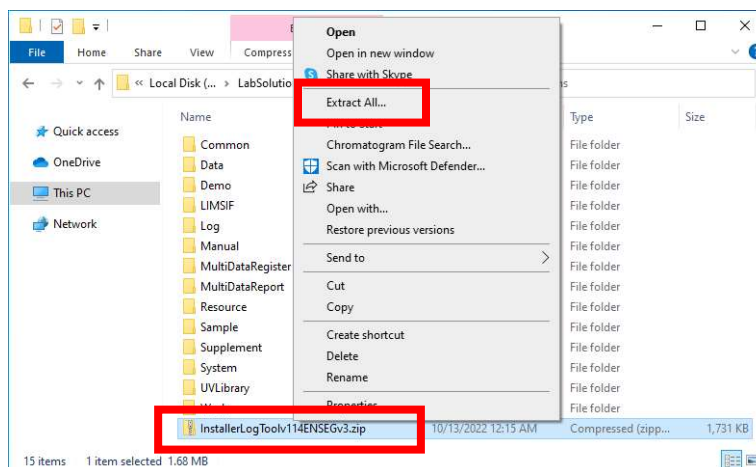# LOG COLLECTOR HOW TO
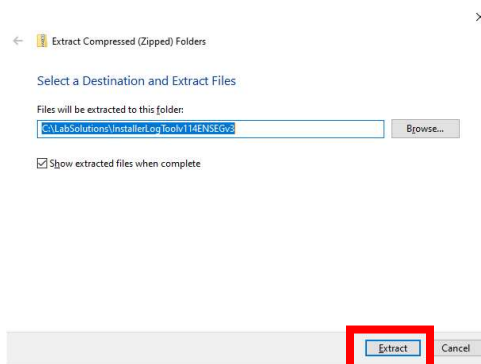
Copy the file InstallerLogToolv114ENSEGv3.zip to C:\LabSolutions

Right click on the file "InstallerLogTool114ENGSEGv3.zip" and click "Extract All..."
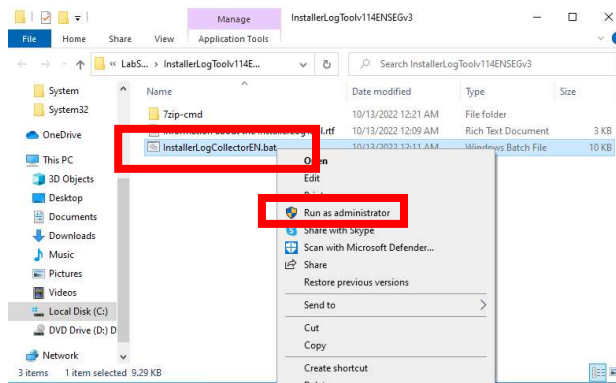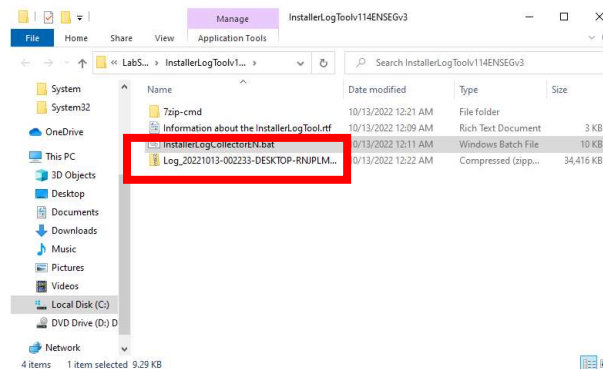

Click "Extract"

Right click on the file InstallerLogCollectorEN.bat and click "Run as administrator"

Note: If you run the tool without administrator privileges, it will terminate. In this case, no logs are collected!

When successful a Log_date-time-PCname.zip file is generated.

Send the Log_date-time-PCname.zip to SEG via the provided upload link. If no upload link is provided, ask for one.